



Carl, Environmental Services



Karen, Cardiac Rehab



Margaret, Cancer Center



Denise, Administration



Ray, Facilities



Darlene, Auxiliary

# Thanks for the Second Opinion.



Marilyn, Pastoral Care



George, BioMed



For the second year in a row, J.D. Power and Associates, one of the world's leading independent marketing information firms, has designated Florida Hospital Waterman as a *Distinguished Hospital for Service Excellence*. We join a select group of hospitals nationwide that have demonstrated the ability to consistently deliver "an *Outstanding Inpatient Experience*."

*Florida Hospital Waterman is proud to be a J.D. Power and Associates Distinguished Hospital for providing "an Outstanding Inpatient Experience."*

*The best part of this recognition is that it comes from you, our patients. Thank you, for the second year in a row.*



Mark, Lab



Kay, Surgery



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Vivian, OB



Melinda, Registration



Kevin, Cath Lab



Brenda, Diagnostic Imaging



AJ, Surgery



Amy, Cancer Center